

HILLS BASKETBALL ASSOCIATION INC.

REFUND POLICY

ADMINISTRATIVE FEE: An administrative fee will NOT be applied if Hills Basketball Association is over subscribed or event is cancelled. In all other cases a \$10 fee will be charged to cover bank fees and administrative time/costs.

COMPETITION REFUND POLICY

<i>Player & Official Registration</i>	Non refundable or transferable.
<i>Team Nomination</i>	Non refundable or transferable, except; <ul style="list-style-type: none"> - in circumstances covered by Hills Basketball Association By-Laws. - where a competition is over subscribed - where Hills Basketball Association cancels the event.
<i>Team Game Fees</i>	<p>Non refundable or transferable, except;</p> <ul style="list-style-type: none"> - in circumstances covered by Hills Basketball Association By-Laws. - where Hills Basketball Association cancels the event. <p>Individual or team suspension will not constitute grounds for refund of competition fees (registration, team nomination or team game fees).</p> <p>Please note if participants have utilised their Active Kids Voucher, refunds or transfers are not permitted.</p>

DEVELOPMENT PROGRAM REFUND POLICY:

<i>Skills Sessions, Hornets Development Program, Prep4Reps, Holiday Camps, 3X3 Tournaments & Education Courses</i>	<p>A refund will be given if;</p> <ul style="list-style-type: none"> - A participant/team gives notice in writing that they will not be attending the program, seven (7) days before the commencement date of the program. * - 'First in first served' rule applies for HBA development products. Should programs be over subscribed, a full refund will be provided. - Hills Basketball Association cancels the event. <p>Note: If less than seven (7) days notice is given, credits will be provided on a case by case basis. *</p> <p>Please note if participants have utilised their Active Kids Voucher, refunds or transfers are not permitted.</p>
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REPRESENTATIVE PROGRAM REFUND POLICY:

<i>Hornets Representative Fees</i>	Any refunds for players not completing the season will be assessed on a case by case basis. Customers are required to provide a letter outlining the individual's case.
<i>Hornets Representative Camps, Special Events &</i>	A refund will be given if;



<i>Clinics:</i>	<ul style="list-style-type: none"> - A participant gives notice in writing that they will not be attending the program, seven (7) days before the commencement date of the program. * - 'First in first served' rule applies for representative products. Should programs be over subscribed, a full refund will be provided. - Hills Basketball Association cancels the event. - Note: If less than seven (7) days notice is given, credits will be provided on a case by case basis. * <p>Please note if participants have utilised their Active Kids Voucher, refunds or transfers are not permitted.</p>
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ASSOCIATION REFUND POLICY:

<i>Voting Membership Fees</i>	Non refundable or transferable.
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MERCHANDISE REFUND POLICY:

<i>Merchandise</i>	<p>Non refundable unless:</p> <ul style="list-style-type: none"> - Merchandise is faulty. <p>Please note there is no refund for change of mind.</p>
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VENUE COURT HIRE:

<i>Casual Court Hire</i>	Non refundable
<i>Term/Season Court Hire</i>	Please refer to Booking Hire Conditions on website.

ACTIVE KIDS VOUCHER REFUND POLICY:

<i>Active Kids Voucher</i>	<p>Non refundable or transferable.</p> <p>Any payment made with an Active Kids Voucher is non-refundable or transferable.</p> <p>Hills Basketball Association does not allow or accept the external transfer of Active Kids Vouchers from other sporting organisation.</p>
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COUPON VOUCHER REFUND POLICY:

<i>Coupon Voucher</i>	<p>Non refundable or transferable.</p> <p>Any payment made with Coupon Voucher is non-refundable or transferable.</p> <p>Hills Basketball Association Coupon Vouchers must be used in one transaction.</p>
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