

HILLS BASKETBALL ASSOCIATION INC. **REFUND POLICY**

Competition Refund Policy

Player & Official Registration: Non refundable.

Team Nomination Refund Policy: Non refundable, except;

- in circumstances covered by Hills Basketball Association By-Laws.
- where a competition is over subscribed
- where Hills Basketball Association cancels the event.

Team Game Fees Refund Policy: Non refundable, except;

- in circumstances covered by Hills Basketball Association By-Laws.
- where Hills Basketball Association cancels the event.

Individual or team suspension will not constitute grounds for refund of competition fees (registration, team nomination or team court fees).

Please note if participants have utilised their Active Kids Voucher, refunds or transfers are not permitted.

Development Program Refund Policy:

Skills Sessions, Holiday Camps, 3X3 Tournaments & Education Courses:

A full refund of fees paid will be given if;

- A participant/team gives notice in writing that they will not be attending the program, seven (7) days before the commencement date of the program.
- 'First in first served' rule applies for HBA development products. Should programs be over subscribed, a full refund will be provided.
- Hills Basketball Association cancels the event.

Note: If less than seven (7) days notice is given, credits will be provided on a case by case basis.

Please note if participants have utilised their Active Kids Voucher, refunds or transfers are not permitted.

Representative Program Refund Policy:

Hornets Representative Fees:

Any refunds for players not completing the season will be assessed on a case by case basis. Customers are required to provide a letter outlining the individual's case.

Hornets Representative Camps & Clinics:

A full refund of fees paid will be given if;

- A participant gives notice in writing that they will not be attending the program, seven (7) days before the commencement date of the program.
- 'First in first served' rule applies for representative products. Should programs be over subscribed, a full refund will be provided.
- Hills Basketball Association cancels the event.

- Note: If less than seven (7) days notice is given, credits will be provided on a case by case basis.

Please note if participants have utilised their Active Kids Voucher, refunds or transfers are not permitted.



Association Refund Policy:

Voting Membership Fees: Non refundable

Hills Basketball Association Merchandise: Non refundable

Active Kids Voucher Policy:

Any payment made with an Active Kids Voucher is non-refundable or transferable.

